Data Privacy Statement for the ThinPrint Cloud Printer app

The ThinPrint Cloud Printer app is a client component of the print solution **ThinPrint Cloud Printer**. It is offered by the **ThinPrint Cloud Services Inc.** (see below – hereinafter referred to as "TPCS"). The Cloud Printer app complies with the data protection requirements of the EU General Data Protection Regulation (GDPR) as well as other laws relevant to data protection.

Permissions of the ThinPrint Cloud Printer app

When you use the Cloud Printer app, at the time of the first access you will be asked if you want to allow the app access to:

1. **Your identity**
   (your account data and your profile on the mobile device)

2. **Photos/Media/Files**
   (text files and pictures stored on the mobile device or on the device's external storage, e-mail attachments)

The Cloud Printer app uses these permissions for the following purposes:

1. **Identity**
   When your app connects to Cloud Printer, it uses your identity for authentication.

2. **Photos/Media/Files**
   Access to the user's file space is used to upload local data to be printed (such as text and photos) and to receive print jobs.

In general, the Cloud Printer app only accesses your data if you decide this yourself. For example, the app will access the file system of your mobile device, if you upload a file to be printed to a server of your company or the administrator deletes all the data on your device because you have reported the loss.

Data used by the ThinPrint Cloud Printer server or by the Cloud Printer app

Data you entered (user data)

When you **log in** with the app as a user on the Cloud Printer server, you must enter **personal data**, namely your e-mail address and your password. Any and all personal data is always received and transmitted by way of encryption. Your credentials are optionally stored locally on your mobile device in a secure app area.

Deletion of user data

Your user data will be automatically deleted from the server (on the Cloud Printer server) if your Cloud Printer account is deleted by your administrator. On the mobile device, your user data will be deleted if you uninstall the app. Your data on the Cloud Printer server will be deleted if your administrator does so.

Cloud Printer app logged data (log files)

The Cloud Printer app can create a log file for logging or troubleshooting purposes. However, this feature is disabled by default.

Transfer of personal data to third parties

TPCS will transfer your personal data (user data) from Cloud Printer to any third party only upon your express prior consent . Without your express prior consent, TPCS will only transfer or disclose your personal data upon presentation of a search warrant, judicial order, judicial decree or another form of lawful cases regulated by law.

Data security

TPCS uses adequate security measures to prevent unauthorized access or change, transfer or deletion of personal information. Such measures include, but are not limited to, internal review of our data collection practices, filings and processing as well as technical and organizational security measures to prevent access to the systems we use to store such sensitive data.

The management of your user data belongs to the TPCS customer, e.g. to you or to the IT administrators of your company.

Access to and updating of personal data

User data can be changed on https://portal.ezeep.com/#account

In case user data is set up by the organization account you joined, such user data will be managed by the organization administrator. In this case, please contact your organization administrator or the person responsible for the Cloud Printer organization account.

Further privacy information

For additional information, ThinPrint Cloud Services' participation in the EU-U.S. and Swiss-U.S. Privacy Shield frameworks as well as the Data Privacy Statement of the TPCS website, please visit: www.ezeep.com/privacypolicy

Enforcement

TPCS regularly checks compliance with this Data Privacy Statement. If you have any questions, comments, requests for information, rectification, processing restrictions, portability or erasure of data, please feel free to contact our duly appointed Data Protection Officer at privacy@thinprintcloud.com. If the data is managed by the administrators of your company, TPCS will forward your request to them. **You have the right to object to the processing of your personal data or to revoke your consent at any time.** In addition, you have the right to complain to the relevant recourse authority.

Alterations and amendments

Please note that this Data Privacy Statement may be altered and/or amended from time to time. Without your express consent, though, we will not restrain your rights under the current Data Privacy Statement. Earlier versions of the Data Privacy Statement will be filed and will be available for reference upon your request.

Contact

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